

ABSTRACT OF THE DISCLOSURE

The present invention provides a method of and apparatus for associating a retail performance metric with individual entries within a transaction and/or time type categories. The retail performance metric is determined by recording the time the system waited for and received an input. The retail performance metric type is determined as a function of the input received by the system. A retail performance metric is recorded as a function of the time the system waited for and received an input and includes a reference to the specific event causing the RPM and/or the time type category of the input.